



Remote User Guide: Clientless

Step 1 - Login to the PCD Greendoor remote access platform

1. Open your preferred browser:



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- 2. Access the GateManager at: <u>https://greendoor.heiway.net/lm</u>
- 3. Select "Authenticate with Microsoft" and press "Login"
 - You are now redirected to
 Microsoft Azure Single Sign-On
 - Login with your credentials.



Step 2 - Find your equipment > Request Access>Start working

Tree – LinkManager User: LinkManager User (LinkManager User) Access Requests My Account About Logoff		🔒 Remote access to this device is not perm	nitted Request Access
SHE 2 S	🐢 🗣 👹 - Device_Name (SiteManager) - 192.168.0.8 in 🏭 Packaging		
E G Demo.Country Name.Sile Name 1.Packaging	Device Audit Domain: Demo.Courtey_Name.Site_Name_1.Peckaging Name: Device_Name (Stellarianger) - 152:160.0.3 Product: 001891621C - Vabo costs (Vivi) Apant	Reason for requesting remote access	G
	Serial: 00C0A2061C24#00 Master: 0 Crawbet: 0 Crawbe	When: ONow	⊖ Start time
	Source IP: 94.18.233.165 Firmware: v09_vendor_622134021	O2:00	⊖ End time
	Remote access to this device is not permitted Request Access Connect Request Access	Response type: Pop-up Email Send Cancel	SMS/Text

- 1. When logged into the platform you will see the equipment listed by location, and you can request access.
- 2. Select the equipment you need access to, click "Request Access" put in a comment if needed.



- 3. A popup will appear and show you to whom the request has been sent.
- 4. When connection is approved, a popup will notify you and the button will change to "Connect" and you will also be able to use the clientless connection options through the "WWW", "VNC" and "RDP" buttons.

🕐 Connect 📑 VNC 📑 RDP 📑 WWW

The available buttons will differ depending on the device you are trying to access.

- "Connect" button is used for the LinkManager direct tunneling (see Remote User Guide Client)
- **"VNC"** button is used for VNC, either in-browser or external VNC e.g., UltraVNC or TightVNC.
- "RDP" button is used for Remote Desktop using external programs e.g., Windows Remote Desktop.
- "WWW" button is used for webpages by opening a new tab in the browser.

Configuration of the VNC and RDP buttons can be configured with by pressing the lightbulb 🖞 icon.

G	Go To Device - Setup button actions			
Here you can select the default actions for each of the Go To Device buttons:				
\ \	/NC	 Show selection menu In-browser VNC Viewer Other program (manual start) 		
F	RDP	 Other program (manual start) 		
Note: The LinkManager Client is not Ready, so some options may be missing from the above lists. Save Cancel				

Press the **button** for your desired connection type and start your work.