Remote User Guide: Clientless

Step 1 – Login to the PCD Greendoor remote access platform
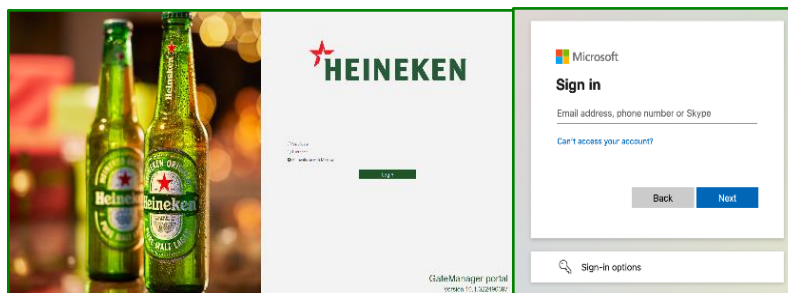
1. Open your preferred browser:
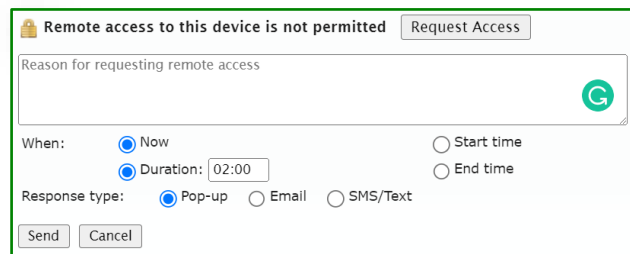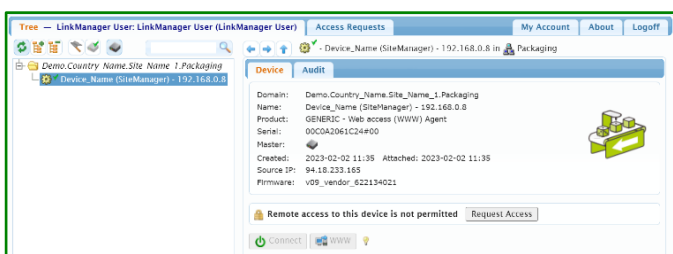
2. Access the GateManager at:
   https://greendoor.heiway.net/lm
3. Select "**Authenticate with Microsoft**" and press "**Login**"
   - You are now redirected to Microsoft Azure Single Sign-On
   - Login with your credentials.

Step 2 – Find your equipment > Request Access>Start working

1. When logged into the platform you will see the equipment listed by location, and you can request access.
2. Select the equipment you need access to, click **"Request Access"** – put in a comment if needed.
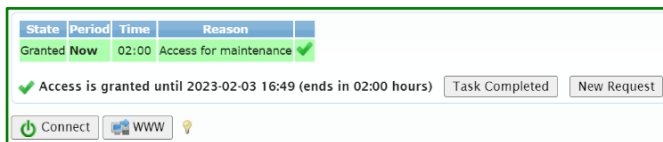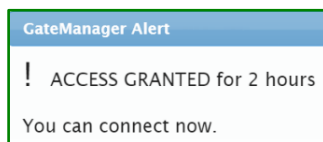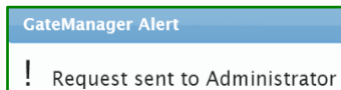

3. A popup will appear and show you to whom the request has been sent.
4. When connection is approved, a popup will notify you and the button will change to **"Connect"** and you will also be able to use the **clientless** connection options through the **"WWW"**, **"VNC"** and **"RDP"** buttons.
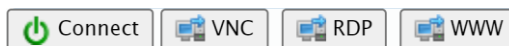
The available buttons will differ depending on the device you are trying to access.

- **"Connect"** button is used for the LinkManager direct tunneling (*see Remote User Guide Client*)
- **"VNC"** button is used for VNC, either in-browser or external VNC e.g., UltraVNC or TightVNC.
- **"RDP"** button is used for Remote Desktop using external programs e.g., Windows Remote Desktop.
- **"WWW"** button is used for webpages by opening a new tab in the browser.

Configuration of the VNC and RDP buttons can be configured with by pressing the lightbulb 💡 icon.
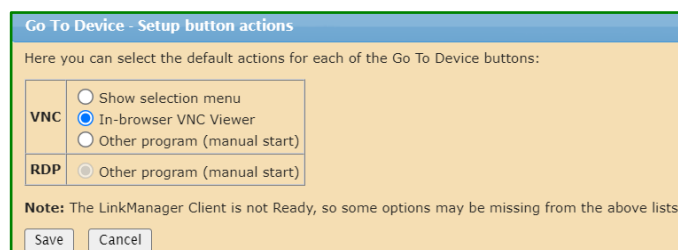
Press the **button** for your desired connection type and start your work.