



Remote User Guide: Login

Step 1 - Login to the PCD Greendoor remote access platform

Open your preferred browser: 1.



- 2. Access the GateManager at: https://greendoor.heiway.net/lm
- 3. Select "Authenticate with Microsoft" and press "Login"
 - You are now redirected to Microsoft Azure Single Sign-On
 - Login with your credentials.



Step 2 - Find your equipment > Request Access>Start working

Tree — LinkManager User: LinkManager User (LinkM	Aanager User) Access Requests My Account About Logoff	🔒 Remote access to this device is not permit	ted Request Access
	💠 🔶 😭 🕲 - Device_Name (SiteManager) - 192.168.0.8 in 🌺 Packaging		
E Country Name.Site Name 1.Packaging	Device Audit	Reason for requesting remote access	
	Domain: Demo.Country_Name.Site_Name_I.Packtaging Name: Device_Name (SteVanager) = 122.168.0.8 Product: GENERIC - Web access (WWW) Agent		G
	Serial: 0000A2061C24#00 Mester: 🔷	When: 💿 Now	◯ Start time
	Created: 2023-02-02 11:35 Attached: 2023-02-02 11:35 Source IP: 94.18.233.165 Pirmware: v09 vendor 622134021	Duration: 02:00	⊖ End time
	Remote access to this device is not permitted Request Access	Response type: 💿 Pop-up 🔿 Email 🔿 St	MS/Text
	Connect K WWW 💡	Send Cancel	

- When logged into the platform you will see the equipment listed by location, and you can request access. 1.
- Select the equipment you need access to, click "Request Access" put in a comment if needed. 2.

	GateManager Alert	State Period Time Reason	
Gatemanager Alert	ACCESS GRANTED for 2 hours	Granted Now 02:00 Access for maintenance	
Request sent to Administrator		Access is granted until 2023-02-03 16:49 (ends in 02:00 hours) Task Completed New Request	
. Request sent to Auministrator	You can connect now.	Connect 📑 WWW 💡	

- A popup will appear and show you to whom the request has been sent. 3.
- When connection is approved, a popup will notify you and the button will change to "Connect". 4.
- The first time you connect to the PCD Greendoor Remote Access Platform, a software (client) needs to be 5. installed.
 - Press "Click to Detect" in the bottom-left of the browser. An exe/installer file (Called "LinkManager") will be downloaded, and you need to run the installer as admin for the first time.

If the LinkManager is already installed and ready you can move directly to the next point.

When the LinkManager client is installed and running, "LinkManager: Ready" will be displayed in the • bottom-left of the browser.

> 也 LinkManager: Click to Detect 🗳 💡 😃 LinkManager: Ready

🙀 Secomea-LinkManager-8-Setup.exe

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Press "Connect" to connect to your equipment. The IP address of your equipment will be "injected" in the 6. Windows routing table, making your devices available as if you were locally connected.

Connect

Start your programming tool and start your work.